

# Unfazium Cloud – Cancellation Policy

We understand that circumstances may arise where you need to cancel your service. Here's our cancellation policy to guide you through the process:

## **1. Cancellation Eligibility:**

You may cancel your service at any time. **However, no refunds will be provided for cancellations made after 48 hours** from the time of placing the order, as outlined in our Refund Policy. Please read the Refund Policy for complete details.

## **2. How to Cancel:**

To initiate a cancellation:

- Go to your **Customer Area**, select the product you want to cancel, and click the "Cancel Product" button.
- Alternatively, if your order was placed manually (e.g., for custom plans), you may contact our support staff directly.

**Note:** Once a cancellation is processed or confirmed, this action is **irreversible**.

## **3. Cancellation Process:**

After you submit a cancellation request, our support team will review and process it promptly. You may be contacted for verification if necessary.

## **4. Confirmation:**

You will receive confirmation from our support team once your cancellation request has been processed. Alternatively, an **automated email** from [no-reply@unfazium.cloud](mailto:no-reply@unfazium.cloud) may be sent regarding the status of your cancellation.

## **5. Support Contact:**

Thank you for choosing **Unfazium Cloud**. If you have any questions or need further assistance, please contact our support team. We strive to provide excellent service and support for all your hosting needs. *Last Updated: 21/09/2025.*