

Unfazium Cloud - Terms of Service

Please carefully review the following terms that govern your use of our services:

1. Acceptance of Terms:

By using Unfazium Cloud services (ordering any service), you agree to accept and abide by these Terms of Service. This includes compliance with the Minecraft End User License Agreement (EULA) as outlined by Mojang AB and Microsoft Corporation or, if applicable, one of its local affiliates, and our Terms of Service for any files uploaded to our servers.

2. Files Uploaded on Our Servers:

Users are solely responsible for any files uploaded to Unfazium Cloud servers. It is prohibited to upload or store illegal, malicious, or copyrighted content that you do not have the rights to distribute. Unfazium Cloud reserves the right to remove any content that violates these terms without notice.

3. Prohibited Activities:

Users agree not to engage in activities that disrupt or interfere with the operation of Unfazium Cloud services or the experience of other users. Prohibited activities include, but are not limited to: exploiting server vulnerabilities (report them instead), distributing malware, hacking or attempting unauthorized access, and violating local, national, or international laws.

4. Immediate Ban for Mining or Similar Activities:

Unfazium Cloud has a zero-tolerance policy for any form of cryptocurrency mining or similar resource-intensive activities on our servers. Users found engaging in such activities will be permanently banned from our platform without suspension, removal, or warning. Such users will also be blacklisted and prohibited from using our services in the future.

5. Payment and Refunds:

Payments for Unfazium Cloud services are strictly non-refundable after 48 hours from the time of purchase, as clearly specified in our Refund Policy. Please carefully review the Refund Policy for further important details.

6. Service Modifications:

In the event of discontinuation, Unfazium Cloud will notify affected users via email, announcements on our website, and our Discord server to back up all data before servers are deleted. Refunds will be provided based on the unused portion of prepaid services.

7. Privacy Policy:

Our Privacy Policy governs the collection, use, and protection of your personal information. By using our services, you consent to the terms outlined in our Privacy Policy.

8. Disclaimer of Warranties:

Unfazium Cloud services are provided on an 'as-is' and 'as-available' basis. We make no warranties or representations regarding the reliability, accuracy, or availability of services.

9. Limitation of Liability:

In no event shall Unfazium Cloud be liable for any direct, indirect, incidental, special, or consequential damages arising out of or in any way connected with the use of our services.

10. Governing Law:

These Terms of Service shall be governed by and construed in accordance with the laws of India. Unfazium Cloud is an Indian hosting service, and as such, we will follow Indian jurisdiction, rules, and regulations.

11. Service Level Agreement (SLA):

Unfazium Cloud does not provide a guaranteed uptime warranty. However, we publicly share our uptime history through a third-party monitoring service (Better Stack). This transparency allows users to verify our performance records. As the saying goes, 'actions speak louder than words' — we demonstrate uptime capability through verifiable monitoring rather than unbacked promises.

12. Account Suspension:

Accounts may be suspended if Unfazium Cloud suspects abuse, pending investigation. During the suspension period, all active services, credit deposits, credit balances, and any linked payments will be paused until the case is resolved. If found guilty, no refunds will be provided, credits may be removed, and your account or access may be permanently terminated depending on the severity of the violation.

13. Data Loss Disclaimer:

Unfazium Cloud is not responsible for accidental data loss caused by client-side issues (e.g., crashes, misconfiguration, or user error). For data loss resulting from server-side issues caused by Unfazium Cloud: if possible, we will attempt to recover the affected data. If data is recovered within 24 hours, no compensation will be provided. If recovery takes longer, store credits will be issued proportional to downtime. If data cannot be recovered, compensation will include additional store credits plus a refund of the prepaid amount for that month's service.

14. Fair Use Policy:

To ensure fair access to resources, servers found consistently using 100% of CPU or RAM capacity for extended periods (6+ hours or more) may be paused and reviewed under the Account Suspension Clause.

15. Indemnification:

By using Unfazium Cloud services, you agree to indemnify and hold harmless Unfazium Cloud, its staff, users, and affiliates from all claims, liabilities, or damages arising from your activities, including but not limited to misuse, abuse, or illegal use of our services.

16. Government Investigations & Liability:

Unfazium Cloud shall not be held responsible for any governmental investigations, sanctions, legal actions, or inquiries arising from a client's use of our services. Any such actions are solely the responsibility of the client. By agreeing to these Terms of Service, you acknowledge that if your activities lead to scrutiny or enforcement by a government authority, all resulting consequences (including suspension, seizure of data, penalties, or fines) shall rest entirely with you, the client.

17. Contact Us:

If you have any questions or concerns regarding these Terms of Service or other policy matters, please contact us through our official support channels or email us at help@unfazium.cloud. We reserve the right to update or modify these terms at any time, and it is your responsibility to review them periodically for changes. Continued use of our services after such changes shall constitute your acceptance of the revised terms.

Last Updated: 21/09/2025.